

ISRAR AHMAD

IT, CLOUD ENGINEER & DEVOPS SPECIALIST

☎ +92 3471051782 @ israrahmad@hotmail.com 🔗 www.linkedin.com/in/isrargojali

SUMMARY

I am a versatile IT professional with over 8 years of experience in AWS Cloud Engineering, DevOps, IT Support, and GIS Development. I possess proven expertise in managing cloud infrastructures and developing applications using various CMS and technologies. I am passionate about leveraging technology to drive innovation and create social impact, with strong skills in project management and community development.

EXPERIENCE

- 01/2022 - Present** • **AWS Cloud & DevOps Engineer, IT & Cloud Support Engineer, CMS Web Developer**
Arbob Tech Team
 - Configured and deployed AWS cloud platforms (ECS, CloudFormation, OpsWork, EC2, Route53).
 - Developed and maintained WordPress and Shopify websites, including WooCommerce integration.
 - Provided technical support for AWS services and resolved complex system issues.
 - Managed GIS development projects, integrating geospatial analytics into cloud offerings.
- 12/2022 - Present** • **Community Development Expert**
CDRS Comprehensive Disaster Response Services
 - Conducted needs assessments and GIS mapping for community development projects.
 - Monitored project milestones and analyzed data to inform future strategies.
 - Supported the implementation of sustainable solutions, including water and medical camps.
- 06/2019 - 12/2021** • **AWS Web Support Engineer & WordPress Web Manager**
Upwork
 - Managed WordPress website maintenance and customization.
 - Troubleshooted cloud servers and configured web servers.
 - Set up AWS services (S3, ACM, CloudFront, EC2, Route53) and resolved technical issues.
- 02/2017 - 12/2022** • **IT Support Specialist & Cloud Support Engineer**
Fiverr
 - Provided remote desktop and website troubleshooting support.
 - Automated processes using MS Excel and MS Access VBA programming.
 - Configured and maintained WAN/LAN networks for clients.
- 09/2018 - 05/2019** • **Amazon Web Support Engineer**
Sigma Evolution
 - Collaborated with developers to configure Linux-based server systems.
 - Resolved technical issues using command-line tools and AWS modules (EC2, Route53, Work Mail).
- 03/2018 - 09/2018** • **Business Development Officer**
Sign Up Solution
 - Managed development projects, analyzed requirements, and generated business through freelancing portals.
 - Created company portfolios and wrote proposals for various project niches.
- 09/2017 - 03/2018** • **IT Manager**
Save Mart
 - Configured WAN/LAN networks and troubleshooted computer system issues.
 - Automated Excel-to-Word processes using mail merge and VBA programming.
- 09/2015 - 09/2017** • **Remote Support Engineer & IT Support Engineer**
Computer Doctor of Tucson
 - Troubleshooted complex system issues and performed system maintenance.
 - Programmed in MS Excel and MS Access VBA for automation tasks.
 - Provided customer technical support for server/client configurations.

EDUCATION

- 09/2020 - 05/2024** • **Master of Geographic Information Science and Remote Sensing (GIS & RS)**
Institute of Space Technology (IST)
- 03/2013 - 06/2017** • **Bachelor's Degree in Computer Science**
PMAS Arid Agriculture University

CERTIFICATION

Advance Geo Information System & Remote Sensing

Advanced training in Geographic Information Systems and Remote Sensing, focusing on applications and technologies in geomatics.

Frontend Fundamentals

Foundation-level course focusing on frontend development technologies and techniques.

LANGUAGES

Wakhi
Native

Urdu
Native

English
Proficient

SKILLS

ArcGIS	Arcgis Pro	AWS	AWS Cloud	AWS ECS	AWS Services	Business Development	CI/CD			
Cloud Infrastructure		CloudFormation		CloudFront	CMS	Configuration	IT Support	CSS	DevOps	
Docker	EC2	elementor	EXCEL	GIS	Github	Kubernetes	Linux	MS Access	MS excel	MS office
Remote Desktop		S3	Shopify	Cloud	VBA	WAN	Webflow	Wix	Woocommerce	Wordpress

PROJECTS

Water & Medical Camp

Community service project focused on providing vital resources.

- Delivered essential water and healthcare services to underserved communities.

Benji Project (Skardu)

📅 01/2023 - 12/2023 📍 Skardu

Animal welfare initiative aimed at controlling overpopulation humanely.

- First TNVR (Trap, Neuter, Vaccinate, Release) animal welfare facility, initiated in 2023.

GIS Mapping for Community Development

GIS project aimed at enhancing community development through data-driven analytics.

- Utilized GIS for planning, monitoring, and visualizing project impact areas.

PASSIONS

★

Hobbies

Enjoys playing cricket, table tennis, swimming, driving, and mountain climbing.